

Student Right to Know/Consumer Information

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Consumer Information Disclosures

This Consumer Information is disseminated to all UH Maui College students every semester via student email. Paper copies of this information are available in the Office of the Vice Chancellor for Student Affairs and in the Office of Student Life in Pilina Building.

In compliance with federal law, a brief description of the information that must be disclosed, where to find the information online, and contact information for the responsible department is provided below. For your convenience, most of this information is provided in the [College Catalog](#).

If you have questions or would like to request a paper copy of any materials, please call or e-mail the appropriate office or visit the indicated websites.

▼ Availability of Employees for Information Dissemination

The following UHMC personnel are available to provide information in their respective areas upon request:

Academic Affairs – Kahele Dukelow, email: kaheleon@hawaii.edu, phone: 808-984-3346

Academic Affairs – Laura Lees Nagle, email: lles@hawaii.edu, phone: 808-984-3475

Administrative Affairs – David Tamanaha, email: davidt@hawaii.edu, phone: 808-984-3253

Bookstore – Aaron Ventura, email: aventura@hawaii.edu, phone: 808-984-3248

Campus Security Department (Annual Security Report) – Frank Abreu, email: fabreu2@hawaii.edu, phone: 808-984-3576

Cashier – Cindy Yamamoto, email: cindy@hawaii.edu, phone: 808-984-3288

Chancellor – Lui Hokoana, email: lhokoana@hawaii.edu, phone: 808-984-3636

Counseling – Ku'u lei Nakahashi, email: clessary@hawaii.edu, phone: 808-984-3247

Disability Services – Kēhau Newhouse, email: uhmcds@hawaii.edu, phone: 808-984-3227

Financial Aid – Davileigh Naeole, email: davileig@hawaii.edu, phone: 808-984-3277

Institutional Research – Kilohana Fujii-Miller, email: kilohana@hawaii.edu, phone: 808-984-3284

Marketing – Marc Antosch, email: marcca@hawaii.edu, phone: 808-984-3460

Registrar/Admissions & Records – Flora Mora, email: fmora@hawaii.edu, phone: 808-984-3267

Student Affairs – Kulamanu Ishihara, email: vorhies@hawaii.edu, phone: 808-984-3515

Veterans Services – Aris Banaag, email: arisb@hawaii.edu, phone 808-984-3278

▼ Academic Probation Policy

Contact:

Academic Affairs – Kahele Dukelow, email: kaheleon@hawaii.edu, phone: 808-984-3346

Academic Affairs – Laura Lees Nagle, email: lles@hawaii.edu, phone: 808-984-3475

A cumulative Grade Point Average (GPA) of 2.0 is required to remain on satisfactory academic progress at UH Maui College. For more information, see the [UH Maui College Academic Probation Policy](#).

For Federal Financial Aid purposes, students must meet Financial Aid eligibility and standards for Satisfactory Academic Progress. For more information, see the [UH Maui College Financial Aid Office Satisfactory Academic Progress Policy](#).

▼ Academic Programs and Institutional Information

Contact:

Academic Affairs – Kahele Dukelow, email: kaheleon@hawaii.edu, phone: 808-984-3346

Academic Affairs – Laura Lees Nagle, email: lles@hawaii.edu, phone: 808-984-3475

Information concerning UH Maui College academic programs is available in the College catalog at

UH Maui College Catalog

The curriculum in UH Maui College academic programs of Nursing, Automotive Technology, and Dental Hygiene meet the requirements for certification in the state of Hawai'i. Whether or not the curriculum meets the requirements for licensure in any other state has not been determined. Students who seek licensure in a state other than Hawai'i are encouraged to contact the licensing or certification authority in their state for more information.

Professional Licensure Disclosure

▼ Accreditation Statement

Contact:

Academic Affairs – Kahele Dukelow, email: kaheleon@hawaii.edu, phone: 808-984-3346

Academic Affairs – Laura Lees Nagle, email: llees@hawaii.edu, phone: 808-984-3475

UH Maui College is accredited by the WASC Senior College and University Commission, 985 Atlantic Avenue, Suite 100, Alameda, California 94501, Phone: 510-748-9001, an institutional accrediting body recognized by the Council for Higher Education Accreditation and the U. S. Department of Education.

For more information, visit UHMC on WSCUC.org

▼ Alcohol and Drug Free Campus Policy

Contact: Office of the Chancellor – Brian Moto, Executive Assistant to the Chancellor, bmoto@hawaii.edu Phone: 808-984-3656

The Drug-Free Schools and Communities Act Amendment of 1989 requires UH Maui College to certify to the U.S. Department of Education that it has adopted and implemented a program to prevent the illicit use of drugs and the abuse of alcohol by students and employees. UH Maui College is in compliance with the requirements of the Act. UH Maui College also complies with the Drug Free Workplace Act of 1988.

UH Executive Policy EP 11.201, pertaining to Illegal Drugs, Alcohol and Substance Abuse, states, among other things, that students, faculty and staff are expected to perform their duties free of intoxication by any illegal drugs or alcohol, and that students, faculty and staff are expected to observe laws regulating illegal drugs and may be subject to investigation and/or prosecution for illegal drug use.

The University of Hawaii has established a policy regarding substance abuse and the use of illegal drugs. For more information, see [Executive Policy EP 11.201](#).

In accordance with the Drug-Free Schools and Communities Act, UHMC has adopted a Drug and Alcohol Abuse Prevention Program (DAAPP) to prohibit the possession, use, and distribution of illegal drugs and alcohol by students and employees. For more information, see the [UHMC Drug and Alcohol Abuse Prevention Program website](#).

▼ Bookstore

Contact:

Aaron Ventura, aventura@hawaii.edu Phone: 808-984-3248

The UH Maui College Bookstore, located on the Kahului campus, provides students with textbooks, workbooks, and a variety of school supplies and UH Maui College logo items. The Bookstore also provides services such as a Textbook Price Comparison Tool, a Textbook Rental Program, and a Textbook Buyback Service.

More information, see the [UH Maui College Bookstore](#) website.

▼ Campus Annual Security Report

Contact: Frank Abreu, fabreu2@hawaii.edu Phone: 808-984-3576

Pursuant to the Higher Education Act of 1965, as amended, UH Maui College publishes an annual security report containing safety and security-related policy statements and crime statistics and distributes the report to all current students and employees. UH Maui College also informs prospective students and employees about the availability of the report.

A copy of the latest Campus Annual Security Report is available at: <http://maui.hawaii.edu/security/>.

▼ Code of Conduct for Educational Loans

Contact: Financial Aid Office – Davileigh Naeole, davileig@hawaii.edu Phone: 808-984-3277

The UH Maui College Financial Aid Office is expected to maintain exemplary standards of professional conduct in carrying out all aspects of its responsibilities and must avoid any conflicts of interests with respect to federal and private education loans. As members of the National Association of Student Financial Aid Administrators (NASFAA), the UH Maui College Financial Aid Office is also bound by the NASFAA Code of Conduct. The UH Code of Conduct for Educational Loans is available at <http://maui.hawaii.edu/financial/student-loan-code-of-conduct/>.

UH Maui College does not partner with lenders. UH Maui College processes all federal student loans via the William D. Ford Federal Direct Loan Program.

▼ College Credit Equivalency

Contact: Kulamanu Ishihara, vorhies@hawaii.edu Phone: 808-984-3272

Students with knowledge and skills obtained through previous coursework or experience have several options to apply for additional credit to their UH Maui College program. For more information, see section on College Credit Equivalency in the UHMC General Catalog at: <https://catalog.maui.hawaii.edu/prior-learning-assessment>

▼ Consensual Relationships

Contact: Barbara Ornellas, Human Resources. Email: barbarao@hawaii.edu Phone: 808-984-3381

The consensual relationships policy prohibits an employee from initiating or engaging in a romantic, dating, or sexual relationship with another employee or a student whom he/she currently supervises, directs, instructs, evaluates, advises, or has substantial influence

over wherein a power and control differential exists.

Executive Policy EP 1.203.

▼ **Constitution Day**

Contact: Office of the Vice Chancellor for Student Affairs – Kulamanu

Ishihara, vorhies@hawaii.edu Phone: 808-984-3515

In accordance with federal law, UH Maui College, as an educational institution receiving Federal funding, holds an educational program about the United States Constitution on September 17 of each year for its students.

Educational resources, including downloadable copies of the U.S. Constitution and Hawai'i State Constitution are available on the [University of Hawaii Constitution Day website](#).

▼ **Copyright Infringement and File Sharing**

Contact: Bryan Hieda, IT Specialist, bhieda@hawaii.edu Phone: 808-984-3317

Use of all University of Hawai'i information Technology Resources are governed by UH Executive Policy EP2.210: Use and Management of Information Technology Resources. Continued use of UH Username and University Information Technology Resources by a student indicates acceptance of, and agreement to, Executive Policy EP 2.210. Executive Policy EP 2.210 is available at: <http://www.hawaii.edu/policy/docs/temp/ep2.210.pdf>

Unauthorized downloading and distribution of copyrighted material (songs, movies, software, games, etc.) is illegal and in violation of Federal Copyright Laws and may subject violators to civil and criminal liabilities.

More information is available at the U.S. Copyright Office website at www.copyright.gov, and their Frequently Asked Questions (FAQ) at www.copyright.gov/help/faq

▼ **Cost of Attendance**

Contact: Business Office – Cindy Yamamoto, cindy@hawaii.edu Phone: 808-984-3288

Information concerning cost of attendance at UH Maui College, including tuition and fees, payment options, financial aid, and scholarship listings, is available at <http://maui.hawaii.edu/paying-for-college/>.

▼ Counseling

Contact: Counseling Department. Ku'u lei Nakahashi, clessary@hawaii.edu Phone: 808-984-3247

UH Maui College offers an array of counseling services throughout the academic year and summer months. A comprehensive program of individual and group counseling is provided to help students pursue educational and career goals and with personal growth and development.

For veterans-related counseling services and information, contact Aris Banaag, email: arisb@hawaii.edu, phone: 808-984-3278

▼ Department of Defense Education Partnership Memorandum of Understanding

DoD MOU Point of Contact: Kulamanu Ishihara, email: vorhies@hawaii.edu, phone: 808-984-3515

DoD Tuition Rate Point of Contact: Cindy Yamamoto, email: cindy@hawaii.edu, phone: 808-984-3288

DoD Compliance Point of Contact: Flora Mora, email: fmora@hawaii.edu, phone: 808-984-3267

DoD Signing Authority: Lui Hokoana, email: lhokoana@hawaii.edu, phone: 808-984-3636

▼ Disability Services

Contact: Kēhau Newhouse, uhmcads@hawaii.edu

Phone: 808-984-3227

TTY Relay Service at 711 or 1 (877) 447-5990

Text Telephone (TT) relay service at 643-8833

All UH Maui College students with documented disabilities, either permanent or temporary, who voluntarily disclose their disability status to the Disability Services Office may be provided with reasonable academic accommodations after completing the intake process. Before receiving reasonable accommodations, students must self-identify their request for services and complete the intake process by indicating specific academic accommodations/auxiliary aids and providing supporting documentation. Students are advised to contact the Disability Services Counselor as early as possible so that services may be arranged on a timely basis.

More information regarding services is available at: <http://maui.hawaii.edu/disability/>

▼ Emergency Notification System

Contact: Office of the Vice Chancellor for Administrative Affairs – David Tamanaha, davidt@hawaii.edu Phone: 808-984-3253

UH Alert is a comprehensive system of emergency messaging to inform the campus community of an immediate threat to the safety and security of UH students or employees, including campus closures. You must register for the service to receive alerts via email and/or SMS/text messaging. Students, faculty, and staff are encouraged to sign up online. Message and data rates may apply. For more information or to sign up for UH Alert, visit the UH Maui College webpage at <https://www.hawaii.edu/alert/>

▼ Enrollment, Graduation Rates, and Persistence Rates

Contact: Vice Chancellor of Academic Affairs – Kaheleonolani Dukelow, kaheleon@hawaii.edu Phone: 808-984-3346

UH Maui College persistence and graduation rates are reported annually by the UH Office of Institutional Research under the heading of “Student-Right-to Know” data. The latest findings are posted online at: <https://www.hawaii.edu/iro/srtk.php> The UH Institutional Research Office also posts the official headcount at all UH campuses every semester. [View data at the University of Hawaii IRO website.](#)

▼ FERPA

Contact: Registrar's Office – Flora Mora, fmora@hawaii.edu Phone: 808-984-3517

In accordance with the Family Education Rights and Privacy Act of 1974, as amended (FERPA), UH Maui College students have the right to inspect and review their official education records and request the amendment of their education records. Students also have the right to provide written consent before UH Maui College discloses personally identifiable information from the student's education records, except to the extent that FERPA authorizes disclosure without consent. Students seeking to inspect their record(s) should submit a written request to the UH Maui College Registrar.

More information about FERPA is available at maui.hawaii.edu/privacy-policies and [**Administrative Procedure AP 7.022, Procedures Relating to Protection of the Educational Rights and Privacy of Students.**](#)

▼ Financial Aid

Contact: Financial Aid Office – Davileigh Naeole, davileig@hawaii.edu Phone: 808-984-3277

Federal Regulations require that UH Maui College make available to prospective and enrolled students information regarding:

- All the need-based and non-need-based federal, state, local, private and institutional student financial assistance programs available to students who enroll at the school. For more information, go to: <http://maui.hawaii.edu/financial/grants-scholarships-loans/>
- Terms and conditions of Title IV, HEA loans. For more information, go to: <http://maui.hawaii.edu/financial/student-loan-overview/>
- Criteria for selecting recipients and for determining award amount. For more information, go to: <http://maui.hawaii.edu/financial/grants-scholarships-loans/>
- The procedures and forms by which students may apply for assistance. For more information, go to: <http://maui.hawaii.edu/financial/new-how-to-apply/>
- Methods and frequency of disbursements of aid. For more information, go to: <http://maui.hawaii.edu/financial/when-do-i-receive-my-funds/>
- Rights and responsibilities of students receiving Title IV, HEA student financial aid, including criteria for continued student eligibility and standards for Satisfactory Academic Progress. For more information, go to: <http://maui.hawaii.edu/financial/rights-and-responsibilities/>

- Procedures and forms by which students apply for assistance. For more information, go to: <http://maui.hawaii.edu/financial/new-how-to-apply/>
- General conditions and terms applicable to student employment. For more information, go to: <https://www.hawaii.edu/sece>
- The exit counseling information UH Maui College provides and collects. For more information, go to: <http://maui.hawaii.edu/financial/student-loan-overview/>
- Student Loan Cohort Default Rate (CDR) and how it compares to the national average. For more information, go to: <https://www2.ed.gov/offices/OSFAP/defaultmanagement/cdr.html>

UH Maui College does not have an approved Study Abroad Program that may be considered for enrollment at the home school for purposes of applying for federal student financial aid.

The UH Maui College Financial Aid Office provides support with completing the Free Application for Federal Student Aid (FAFSA) and other financial aid processes and assists with scholarship information and applications. For more information concerning Financial Aid, visit the UH Maui College Financial Aid website at <http://maui.hawaii.edu/financial>.

▼ Immunization and TB Compliance

Contact: Admissions Office – Flora Mora, fmora@hawaii.edu Phone: 808-984-3267

UH Maui College requires that a [Health Clearance Form](#) confirming Tuberculosis (TB) and Measles Mumps Rubella (MMR), Varicella (VC) and Tetanus-Diphtheria-Pertussis (TDap) immunization clearance be submitted through [Med+Proctor](#).

A student may be accepted to UH Maui College without clearance, but will not be able to register for in-person classes, obtain student employment, or utilize on-campus services until clearance documents are submitted.

For more information on health clearance requirements, visit:

<http://maui.hawaii.edu/health-clearance-information/>

▼ Net Price Calculator

Contact: Financial Aid Office – Davileigh Naeole, davileig@hawaii.edu Phone: 808-984-3277

In accordance with federal law, UH Maui College provides a [**Net Price Calculator**](#), the purpose of which is to help estimate the net price of the institution for a student. The estimate is based on the amount full-time, first year undergraduate students paid to attend UH Maui College in the prior year, and is calculated by subtracting the average need-based and merit-based grant aid from the institution's cost of attendance.

The [**Net Price Calculator**](#) is available at <http://maui.hawaii.edu/netpricecalculator/>.

▼ Network Security

Contact: Bryan Hieda, IT Specialist, bhieda@hawaii.edu Phone: 808-984-3317

UH Maui College, in partnership with UH Information Technology Services (ITS), provides software, services, and technical support to protect the UH community against computer viruses and security threats.

Users of University information technology resources should always engage in responsible computing and network practices. All users must respect property, security mechanisms, right to privacy, and freedom from intimidation, harassment, and annoyance in accordance with all University policies and procedures.

Use of all University of Hawai'i information Technology Resources are governed by UH Executive Policy EP2.210: Use and Management of Information Technology Resources. Continued use of a UH Username and University Information Technology Resources indicates acceptance of, and agreement to, Executive Policy EP 2.210. Executive Policy EP 2.210 is available at: <http://www.hawaii.edu/policy/docs/temp/ep2.210.pdf>

The University defines and provides access to institutional computers, information systems and networks as a privilege rather than as a right. Reliable and safe access to the University's information resources requires that users accept their responsibility to behave in ways that protect the community and preserve their own access.

For more information on IT security go to: <http://www.hawaii.edu/askus/729>. Technical support is available at the Help Desk (uhmchelp@hawaii.edu).

▼ Nondiscrimination Statement

Contact:

- Shawna Pabingwit, Title IX Coordinator and EEO/AA Coordinator, martinsh@hawaii.edu, Phone: 808-984-3601
- Laura Nagle, Deputy Title IX Coordinator for Students, llees@hawaii.edu, Phone: 808-984-3475
- Barbara Ornellas, Deputy Title IX & ADA Coordinator for Employees, barbarao@hawaii.edu Phone: 808-984-3381
- Kēhau Newhouse, ADA Coordinator for Students, uhmcads@hawaii.edu, Phone: 808-984-3227

It is the policy of the University to provide equity of opportunity in higher education, both in the educational mission and as an employer. The University is committed to comply with all State and Federal statutes, rules, and regulations that prohibit discrimination. The University is committed to a policy of nondiscrimination on the basis of race, sex, gender identity and expression, age, religion, color, national origin, ancestry, citizenship, disability, genetic information, marital status, breastfeeding, income assignment for child support, arrest and court record (except as permissible under State law), sexual orientation, national guard absence, or status as a covered veteran.

Executive Policy EP 1.202 is available

at: <https://www.hawaii.edu/policy/docs/temp/ep1.202.pdf>

▼ Return of Title IV Funds Policy

Contact: Financial Aid Office – Davileigh Naeole, davileig@hawaii.edu Phone: 808-984-3277

In accordance with the Higher Education Act of 1965, as amended, and applicable federal regulations, UH Maui College has published a “Return of Title IV Funds Handout”, which outlines UH Maui College policy for the return of Title IV aid. When a student who receives Title IV financial aid (consisting of federal grants and/or loans) withdraws from courses during the semester, fails to earn a passing grade in any course during the semester, or stops attending before completing the semester, the student may be required to pay back a portion, or all, of the financial aid.

Students who receive Title IV financial aid and are contemplating not completing a semester should contact the Financial Aid Office to discuss the effects of not completing their classes.

The Return of Title IV Funds Handout is available at: <http://maui.hawaii.edu/financial>.

▼ Safe Zone Program

Contact:

Students: Office of the Vice Chancellor for Student Affairs – Kulamanu Ishihara,
vorhies@hawaii.edu Phone: 808-984-3515

Employees: Office of the Vice Chancellor for Administrative Affairs – David
Tamanaha, davidt@hawaii.edu Phone: 808-984-3253

The Safe Zone Program exists to create and maintain a positive social, academic, and employment environment at UH Maui College for lesbian, gay, bisexual, transgender, and intersex faculty, staff, and students. The Program ensures the enforcement of state law and UH policy that prohibit harassment and discrimination on the basis of sexual orientation.

For more information on the UH system-wide Safe Zone program, call 808-956-9250.

▼ Sexual Discrimination and Gender-Based Violence

Contact: Title IX Coordinator – Shawna Pabingwit, martinsh@hawaii.edu Phone: 808-984-3601 UH Maui College is committed to maintaining and promoting a safe and respectful campus environment that is free from sex discrimination and gender-based violence. This includes:

- Sex Discrimination;
- Sexual Harassment;
- Gender-based harassment, including harassment based on actual or perceived sex, gender, sexual orientation, gender identity, or gender expression;
- Sexual Exploitation;
- Sexual Assault;
- Domestic Violence;

- Dating Violence; and
- Stalking

A copy of the University's Policy and Procedure on Sex Discrimination and Gender-Based Violence, Executive Policy EP 1.204, is available at:

<https://www.hawaii.edu/policy/docs/temp/ep1.204.pdf>

▼ Special Population Programs

UH Maui College offers a number of programs for targeted populations:

- **GEAR UP** – GEAR UP (Gaining Early Awareness & Readiness for Undergraduate Programs) is a program designed to increase the number of low-income students who are prepared to enter and succeed in post-secondary education. GEAR UP provides academic support, mentoring, and college and career preparation services at local middle and high schools. For more information, follow us @gearupmaui via Facebook, Instagram, Twitter, or maui.hawaii.edu/gearup website, or contact S. Leihuanani Bissen, 808.984.3664, sheron79@hawaii.edu.
- **IDeA Networks of Biomedical Research Excellence (INBRE)** - Student Research. IDeA Networks of Biomedical Research Excellence (INBRE) is a federally funded grant program that originates from the National Institute of General Medical Sciences (NIGMS) at the National Institutes of Health (NIH). INBRE promotes the development, coordination, and sharing of research resources and expertise that will expand the research opportunities and increase the number of competitive investigators in the IDeA-eligible states. For information contact Sean M. Calder, Professor of Biology and Microbiology at **(808) 984-3220** or visit <http://inbre.jabsom.hawaii.edu/>
- **Kealaho'imai - Native Hawaiian Career and Technical Education (CTE)**. Through a partnership with **Hui No Ke Ola Pono**, Maui's Native Hawaiian Health Care System, the Kealaho'imai program supports cohorts of students enrolled in the following health and wellness programs at UH Maui College:
 - Massage Therapy Licensing (ELWD)
 - Personal Trainer Certification (ELWD)
 - Nurse Aide Certification (ELWD)
 - Dental Assisting Certificate (ELWD)
 - Community Health Worker Certificate (HSER)
 - Substance Abuse Counselor I & II Certificates (HSER)

Eligible participants receive financial support through sponsorship of tuition, textbooks, supplies, and credentialing exam fees, in addition to individualized assistance with navigating education, internship, job, and community resources and

opportunities. For more information, contact Marisa Watanabe, Kealaho'imai Project Director, mwatanabe@hnkop.org, (808) 984-3216.

- **Nā Pua No‘eau** – The goal of Nā Pua No‘eau is to raise the educational and career aspirations of Hawaiian students and their families by exposing them to educational activities. For more information, call Ohua Morando, 808-984-3364.
- **Pai Ka Mana Student Support Services Program** – The mission of the Pai Ka Mana Student Support Services Program is to assist low-income, first generation, and/or disabled program participants in obtaining the knowledge and skills necessary to successfully complete an associate degree or certificate and transfer into a baccalaureate degree program. For more information, call Luana Kawa`a, 808-984-3574.
- **Project Kaihuwa‘a** - STEM partnership with Hawai‘i Community College. Project Kaihuwa‘a II (PKII), a Track 3 NSF S-STEM multi-institutional consortia, strives to increase the success (retention, graduation, and transfer rates) of low-income academically talented students with demonstrated financial need pursuing STEM degrees at the University of Hawai‘i Maui College (UHMC) and Hawai‘i Community College (HawCC). For more information, contact Elisabeth Dubuit, at edubuit@hawaii.edu, 808-984-3706
- **Upward Bound & Upward Bound Math Science** – The UH Maui College Upward Bound and Upward Bound Math Science programs strive to increase postsecondary enrollment and college degree completion for low-income first-generation Baldwin, Maui, and Molokai High School participants. For more information, call Jana Wilkinson, 808-984-3299.
- **Educational Opportunity Center** – The Educational Opportunity Center (EOC) is a federally funded TRiO program providing assistance to college-ready Maui County residents who want to enter a post-secondary educational program. EOC services are free to those who are qualified as low-income, first-generation to college, and/or veterans. For more information, call Joey Gonsalves at 808-984-3286.
- **Title III** -- The Title III program helps Institutions of Higher Education to become self-sufficient and expand their capacity to serve low-income Native Hawaiian students by providing funds to improve and strengthen the academic quality, institutional management, and fiscal stability of eligible institutions. For more information, call Chancellor Lui Hokoana, 808-984-3636.

▼ **State Student Complaint Process**

Contact: The Vice Chancellor of Student Affairs Kulamanu Ishihara, vorhies@hawaii.edu
Phone: 808-984-3515

The Hawaii Post-Secondary Education Authorization Program (HPEAP) provides a process for a student to file a complaint against UH Maui College (and other institutions authorized by HPEAP), after exhausting all administrative remedies at the institution. More information regarding the HPEAP complaint process is available at <https://cca.hawaii.gov/hpeap/student-complaint-process/>

▼ Strategic Plan

Contact: Office of the Chancellor, Lui K. Hokoana, lhokoana@hawaii.edu Phone: 808-984-3636

The UH Maui College 2015-2021 Strategic Directions is a plan guided by the College's Mission, Vision, Core Values, and Institutional Learning Outcomes, and is intended to be consistent with UH System and UH Community Colleges Strategic Plans and WASC Senior College and University Commission and Achieving the Dream recommendations. The plan sets forth five major themes: Student Success; Quality of Learning; Hawai'i Papa O Ke Ao (a UH System plan to create a model indigenous-serving institution); Community Needs and Workforce Development; and Sustainability.

A copy of UH Maui College 2015-2021 Strategic Directions is available at: <http://maui.hawaii.edu/wp-content/uploads/2013/04/Strategic-Directions-Final-Concept-v14-lq-web.pdf>

The 2023-2029 Strategic Plan is currently in development.

▼ Student Academic Grievance Procedure

Contact:

Academic Affairs – Kahele Dukelow, email: kaheleon@hawaii.edu, phone: 808-984-3346
Academic Affairs – Laura Lees Nagle, email: lles@hawaii.edu, phone: 808-984-3475

The UH Maui College Student Academic Grievance Procedure provides for the consistent and equitable resolution of legitimate student academic grievances. View the [Student Academic Grievance Procedure](#).

▼ Student Conduct Code

Contact: Student Conduct Officer - Albert A Paschoal, paschoal@hawaii.edu Phone: 808-984-3717

The UH Maui College Student Conduct Code defines expected conduct for students and specifies acts subject to University sanctions. Students should familiarize themselves with the Student Conduct Code, since upon enrollment at UH Maui College, students are subject to the policies and regulations of the University and its duly constituted bodies.

Student Conduct Code information is available at: <http://maui.hawaii.edu/student-conduct-code/>

▼ Student Diversity

Contact: Office of the Vice Chancellor for Student Affairs – Kulamanu Ishihara, vorhies@hawaii.edu Phone: 808-984-3515

[UH Maui College](#) serves three islands, providing comprehensive opportunities and special programs on Maui, with additional education centers on Lānaʻi and Molokaʻi. A pioneering television network helps reach rural areas.

For more fast facts about UH Maui College, including facts regarding student diversity and percentage of Pell Grant recipients, go to: <https://www.hawaii.edu/campuses/maui/>

▼ Student Government

Contact: Director of Student Life – Albert A Paschoal, paschoal@hawaii.edu Phone: 808-984-3717

The Associated Students of UH Maui College (ASUHMC) is the official student organization. All enrolled UH Maui College students paying student activity fees are members of ASUHMC. The Student Government Council, the representative governing

body of the ASUHMC, administers student activity fees and develops and provides programs, services, and activities to meet student needs.

More information regarding Student Government is available at: <http://maui.hawaii.edu/studentlife/student-government/>

▼ Tobacco Free Campuses and Facilities

UH Maui College is a tobacco-free campus, in an effort to provide a healthy environment for all students, faculty and staff. Hawai'i state law (SB 134, Act 160, SLH 2018) prohibits the use of tobacco products on all 10 UH campuses and university-owned facilities.

We encourage everyone to refrain from using tobacco products while on property owned or operated by UH. Tobacco products include, but are not limited to, cigarettes, cigars, pipes, smoking tobacco, electronic cigarettes, vapes and chewing tobacco.

For more information, contact the UHMC Health Center at 808-984-3493.

[View resources](#) for those interested in quitting tobacco use.

▼ Transfer Programs/Articulation Agreements

Contact: Ku'u lei Nakahashi, Counseling Director, clessary@hawaii.edu Phone: 808-984-3247

UH Maui College has agreements with other institutions enabling students to meet admission requirements and/or to transfer credits. Agreements exist with a variety of colleges both within and outside the UH system. Students interested in transferring to another institution should meet with a counselor before starting on a course of study leading to a transfer program.

For more information, [visit the UHMC Articulation Agreements website](#).

▼ Tuition Refund Policy

Contact: Business Office – Cindy Yamamoto, email: cindy@hawaii.edu Phone: 808-984-3288

The amount of refund for a class depends on the date of the beginning of the session and the date on which the student withdraws from the class. Processing of refunds generally start after the end of the 50% drop period for the semester. Refunds for financial aid students who withdraw completely or stop attending classes will be made in accordance with federal regulations. UH Maui College reserves the right to redirect refunds to apply to any financial account balances for another semester.

More information on tuition refunds is available at: <https://maui.hawaii.edu/tuition-refund-policy/>

▼ Uniform Information Practices Act (UIPA)

UNIFORM INFORMATION PRACTICES ACT (UIPA) COORDINATOR

Chapter 92F, Hawaii Revised Statutes (Uniform Information Practices Act), governs both (1) the public's right to access government records, and (2) the individual's right to access and correct personal records maintained by the government.

David Tamanaha

Vice Chancellor of Administrative Affairs

davidt@hawaii.edu

808-984-3253

310 W. Ka'ahumanu Ave

Kahului, Hawai'i 96732-1617

▼ Voter Registration

Contact: Vice Chancellor of Student Affairs – Kulamanu Ishihara, vorhies@hawaii.edu,

Phone: 808-984-3515

To register to vote in Hawai'i, an individual must be a:

- A U.S. citizen
- A resident of the State of Hawai'i
- At least eighteen (18) years of age.

For voter registration information visit www.olvr.hawaii.gov, or <https://www.hawaii.edu/offices/student-affairs/voter-registration>. A current Hawai'i Driver's License or State ID is needed to complete an application online.

▼ **Web Accessibility**

Contact: John Franks, UHMC Webmaster, email: jef@hawaii.edu, phone: 808-984-3639

UH Maui College is committed to making its website accessible using best practices and standards that will enable people with disabilities to have access to all services and content, including those delivered using information technology. The UHMC website is tested periodically and reviewed by users for compliance, as defined by level AA of the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines 2.0.

▼ **Workplace Non-Violence Policy**

Contact: Barbara Ornellas, Human Resources Manager. Email:

barbarao@hawaii.edu Phone: 808-984-3381

The University of Hawai'i prohibits any work related or workplace violence against its students, faculty, staff, visitors and contract employees which materially and substantially interferes with an individual's work, academic performance, and/or workplace safety and/or otherwise subjectively and objectively creates a hostile environment.

[Executive Policy EP 9.210.](#)